

Safety and Quality Policy

Czech Airlines Technics, a. s., hereinafter referred to as CSAT, an aircraft maintenance services provider, is committed to support active approach towards improving aviation safety and quality in all of our activities.

The management of CSAT together with the employees declare the effort to fulfil the following objectives:

- Recognise safety as a prime consideration at all times.
- Provide and allocate necessary financial and human resources for effective safety management.
- Apply human factors principles during all aircraft and aircraft components maintenance.
- Comply with the company's procedures described in the CSAT Maintenance Organisation Exposition (MOE), applicable regulations and quality and safety requirements.
- Assure that all personnel are sufficiently qualified to fulfil their tasks in accordance with the applicable standards in their area of competence.
- Build a positive safety culture.
- Establish and maintain an internal occurrence reporting system.
- Encourage employees to voluntarily report maintenance related errors, incidents or deficiencies that could cause harm or endanger flight safety.
- Apply just culture principles against employees reporting maintenance errors or during occurrence investigations.
- Systematically analyse root causes of any non-conformities and address them effectively with the aim to achieve "zero-error" in processes and services provided.
- Strive for lean processes and avoiding waste through lean management principles.
- Constantly identify risks in the operation and apply appropriate measures to control them.

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Pavel Haleš
CEO CSAT