

Safety and Quality Policy

We can continue to be a respected provider of aircraft maintenance and services only by providing a high level of safety and quality in all of our activities and by striving to maintain and continuously improve this level.

We consider the safety to be our top priority. Human factors principles are taken into account during all aircraft and aircraft components activities at first.

Our commitment to safety and quality is supported by the following:

- Introduction and practical use of the internal occurrence reporting system in maintenance.
- Assuring that all our staff are sufficiently qualified to fulfil their tasks in accordance with the applicable standards in their area of competence.
- Leading all our staff in proactive approach to the aircraft maintenance, i.e. to proactively seek for and voluntarily report any deficiencies that could cause harm or endanger flight safety. To support this approach, CSAT established a just culture principles – there will be no sanctions against an employee voluntarily reporting safety related information.
- Constantly leading all our staff to comply with company's procedures described in the CSAT Maintenance Organization Exposition, applicable regulations and quality and safety requirements.

We systematically analyse the root causes of non-conformities. We address them effectively and sustainably with the aim of achieving "zero-error" in our processes and services provided.

We strive for lean processes and avoiding waste. We are committed to continuous improvement.

We have a functional risk management in place – we identify all hazards, assess the risks in our operation and apply appropriate safety measures to mitigate these risks.

In Prague on April 18th, 2017



Pavel Haleš
CEO CSAT



Ivan Píkl
COO CSAT